

IT Helpdesk Jönköping University Manual Created by lundav Modified 8/15/2016

## Connect a private laptop to the wired University network HJ Public

Make sure your computer is configured to obtain an IP-address automatically, then connect with a network cable to the computer and a socket labeled DATA.

NOTE: this is an open, unencrypted network.

Open a web browser (for example Internet Explorer or Mozilla Firefox). A log in window will now appear on your screen.

Log in with the same username and password as you do when logging in to the computers at campus.

If it does not work:

If the login window does not open go to another web address, for example www.ju.se.

Check your firewall settings.

If you get a message that you are typing an incorrect password, but you are sure it is correct, log in to a computer at campus and change your password.